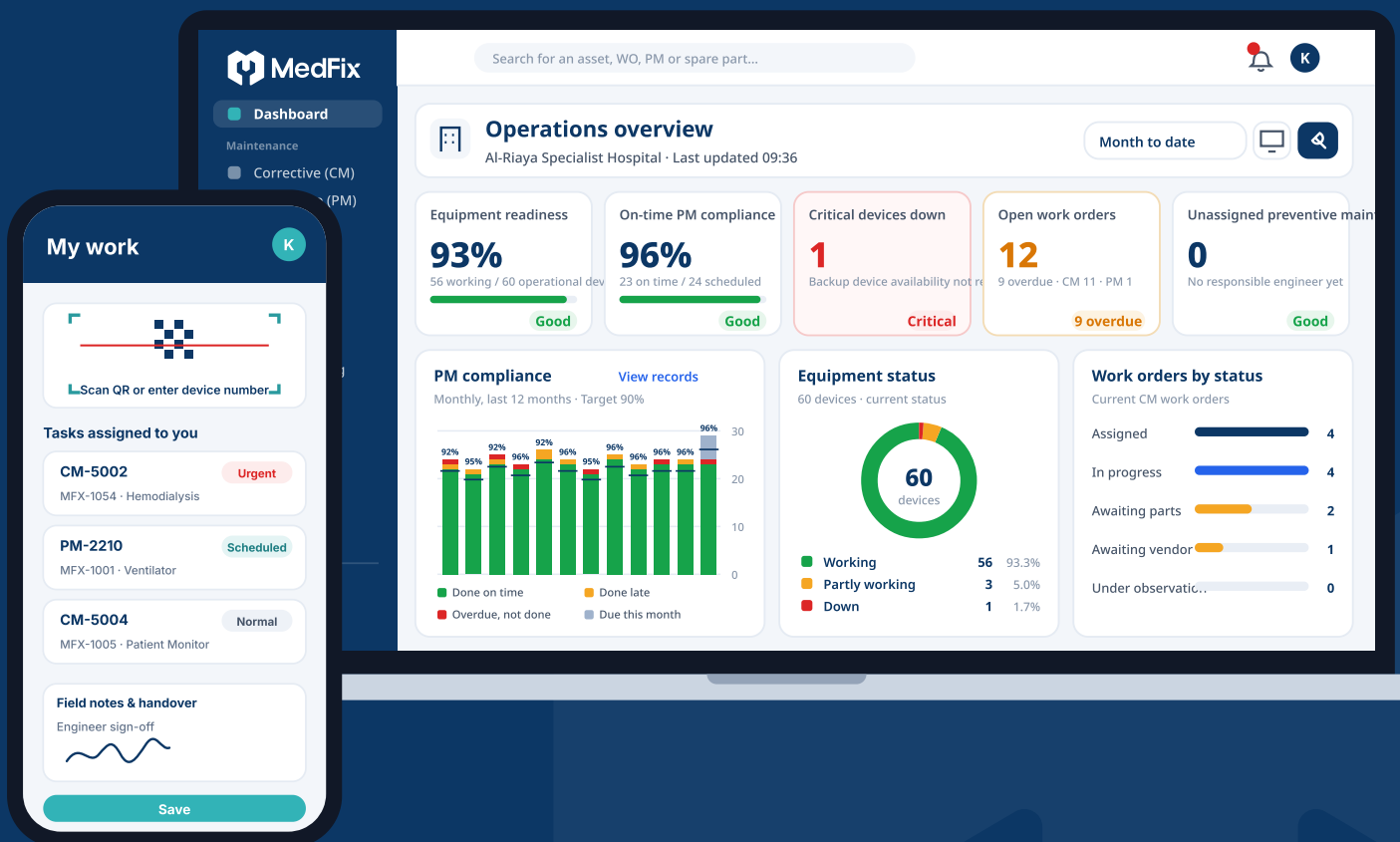


MedFix — Medical Equipment Maintenance Management

Organized maintenance. Better equipment readiness.

A unified platform for medical equipment maintenance: engineer assignments, documented work, work orders and preventive maintenance



Wall monitor

Desktop or laptop

Tablet

Phone

An integrated platform for managing your medical equipment maintenance

MedFix is a computerized maintenance management system (CMMS) built for medical equipment. It brings together equipment management, corrective and preventive maintenance, work orders, engineer assignments, maintenance activity and labor-hour records, contracts, spare parts, and key performance indicators (KPIs) in one platform to improve operational efficiency and equipment readiness

The full device lifecycle in one system



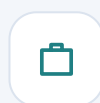
Receipt and acceptance



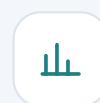
Registration and QR label



Corrective and preventive maintenance



Spare parts and contracts



Reports and KPIs



Retirement committee

From challenges to solutions

Overdue preventive maintenance

Without reminders, equipment misses its preventive maintenance dates

- ✓ Automatic preventive maintenance (PM) schedules, due-date alerts and checklists per device type

Exhausting manual reports

Preparing KPIs by hand takes time and arrives late

- ✓ MTTR, MTBF, availability and PM compliance, calculated automatically

Scattered spare parts and contracts

No clear view of stock or of contract expiry dates

- ✓ Minimum stock levels with reorder alerts, plus contract renewal alerts

Why MedFix ?

- ✓ Built for medical equipment
- ✓ Supports quality and accreditation requirements
- ✓ PM checklists made for medical devices
- ✓ QR fault reporting, no paid user seats
- ✓ Clear, affordable pricing

Documentation that supports compliance

Quality & health accreditation

SFDA

FDA

PDPL

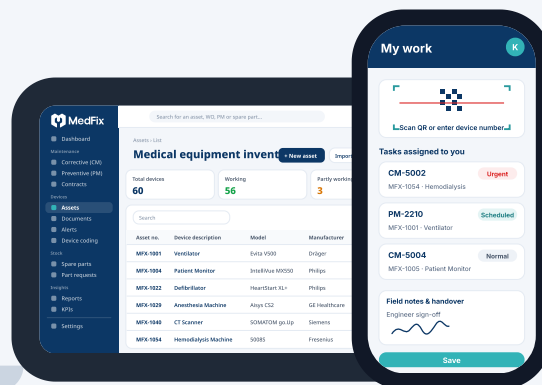
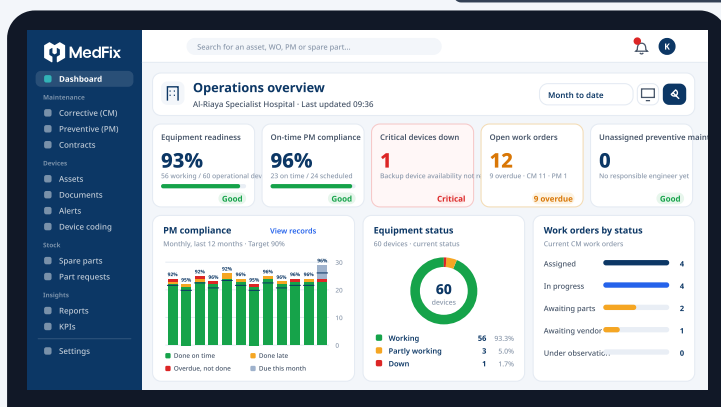
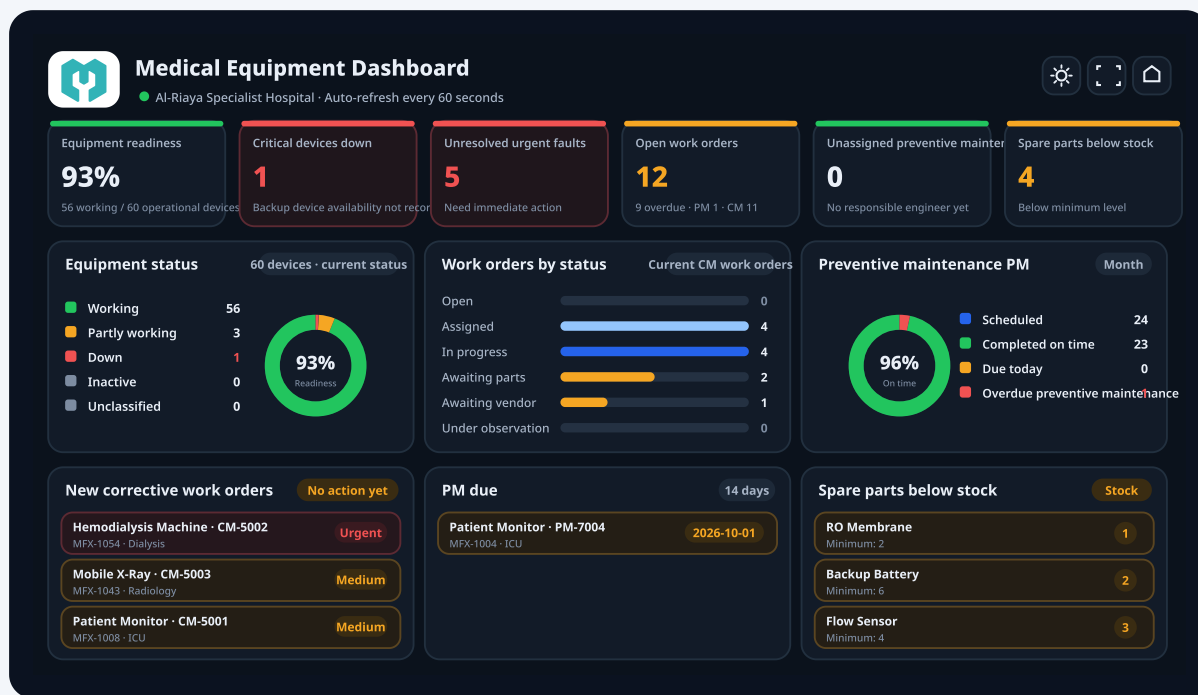
NCA

Listing these bodies does not mean the platform is officially accredited by them

On every screen

One experience that adapts to every screen

From the wall monitor in the department to the engineer's phone in the field: the same data, in a layout suited to each screen, with nothing to install



01 Wall monitor

Readiness, urgent faults, work orders and PM on a department wall display

02 Desktop or laptop

Full management of work orders, inventory, contracts, parts and reports

03 Tablet

Inventory rounds and follow-up inside departments

04 Phone

Engineer tasks, QR scanning and sign-off in the field

Every fault report has an owner, every task a date

Corrective and preventive maintenance, alerts and field work, connected from the first report to closure

Fault report

#1042

Urgent Life support

Ventilator — ICU



Open

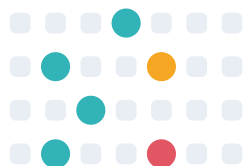
In progress

Closed

Corrective maintenance

Open fault reports and track them to closure, highlighting critical devices that are down and orders past their response time

PM schedule



Checklist

- ☒ Electrical safety test
- ☒ Sensor calibration
- ☐ Alarm test

Preventive maintenance & checklists

Automatic PM schedules and customizable checklist templates for each device type, with alerts before they fall due

Urgent: dialysis machine

Now

3

**PM due tomorrow**

1h

Part at reorder level

Yesterday

Notification center

Real-time alerts for urgent faults, due preventive maintenance and spare part shortages, gathered in one place

My work

**Urgent** CM-5002
MPX-1054

Engineer sign-off

Save



Encrypted offline draft

Field work

Engineers see their tasks on their phone, scan the device QR with the camera, and record field notes and handover with their sign-off and signature

A complete record for every device, from receipt to retirement

Assets and QR labels, spare parts, manufacturers and suppliers, with a documented lifecycle for every device

Patient monitor

Location: ICU — Bed 4

Last maintenance: 12 days ago

Working

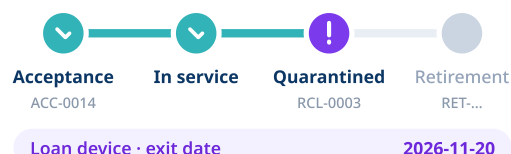
Critical



MFX-00218

Ventilator · MFX-1001

Device record from receipt to retirement



Asset management

A complete record for every device covering classification, location, status and maintenance history, with QR labels and color-coded status labels

Device lifecycle

Acceptance inspection for new devices, demo and loan devices with an exit date and evaluation, a recall and quarantine path, through to the retirement committee

Spare parts stock

Oxygen sensor

Bacterial filter

Backup battery

Reorder

Manufacturers & suppliers

M	Maker	24
S	Supplier	17
SV	Service	9

Spare parts & purchase requests

Inventory management with automatic deduction on use, reorder alerts and an organized purchase request cycle

Manufacturers & suppliers

An organized database of manufacturers and service providers, linked to equipment and contracts

Documented quality and continuous vendor follow-up

Measurements and calibration, official forms, maintenance contracts, and each vendor's performance against its contract

PM measurements

	Value	Limit	
Leakage current	85 μ A	≤ 100	✓
Tidal volume	540 mL	450-550	✓
Earth resistance	0.4 Ω	≤ 0.3	✗



Electrical safety analyzer
Calibrated until

2027-03-14

Measurements & calibration

Checklist templates with measurements and minimum and maximum limits judged automatically, plus a register of test instruments and their calibration dates. The example shows a value out of limits, meaning a non-conforming result



MFX-1001
Ventilator
50x30 mm

Zebra ZPL

Official forms

A4 forms on your facility's letterhead, including acceptance inspection, device incident report and training record, plus labels at your printer's exact size with Zebra support



Comprehensive contract

42 devices covered



Expires in 30 days

Maintenance contracts

Track contracts and expiry dates, with early renewal alerts and each contract linked to the equipment it covers

Vendor performance

Response, repair and PM against the contract

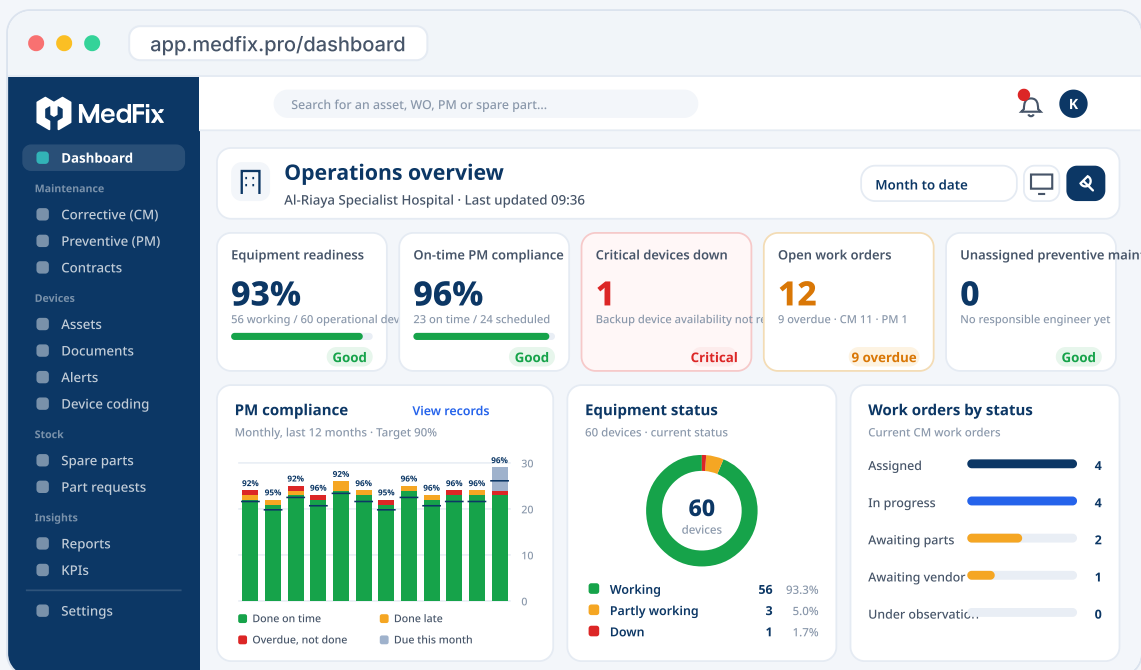
Al-Riaya Medical	96%	Committed
Al-Madar Tech	81%	Needs follow-up
Al-Nokhba Medical	68%	Late

Vendor performance

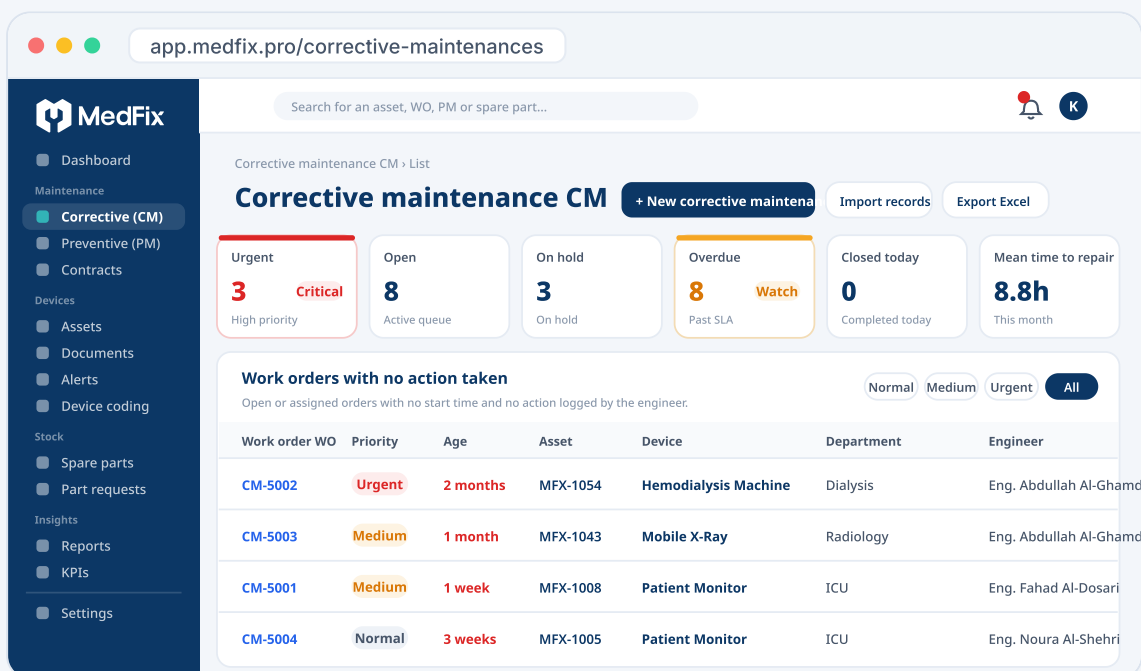
Each company's on-time rates for response, repair and PM due dates, with a clear rating: committed, needs follow-up or late

Not just promises: features available in the system today

The sections, indicators and alerts your team sees every day in MedFix

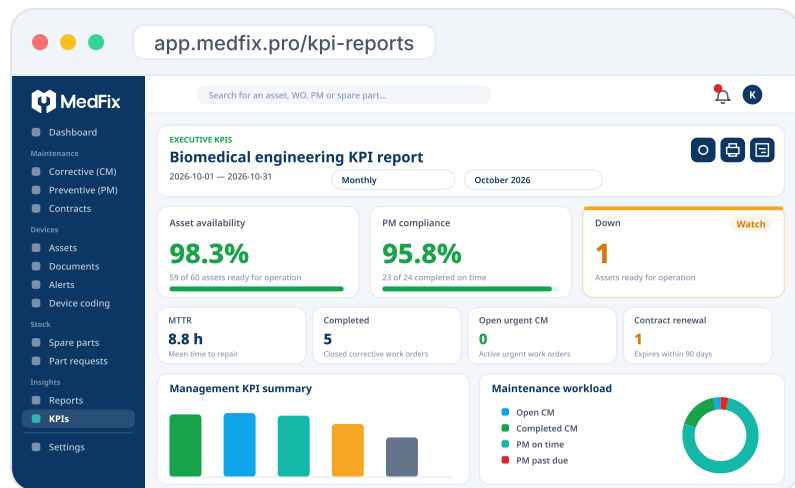


Dashboard: readiness, PM compliance and work orders, live



Work orders: priorities, overdue orders and orders with no action taken

Ready-made KPIs, with no manual calculations



- ✓ Mean time to repair (MTTR)
- ✓ Mean time between failures (MTBF)
- ✓ Equipment availability
- ✓ Preventive maintenance compliance
- ✓ Reliability summary and timeline for every device
- ✓ Printable (PDF) and exportable (Excel) reports

Data security & permissions

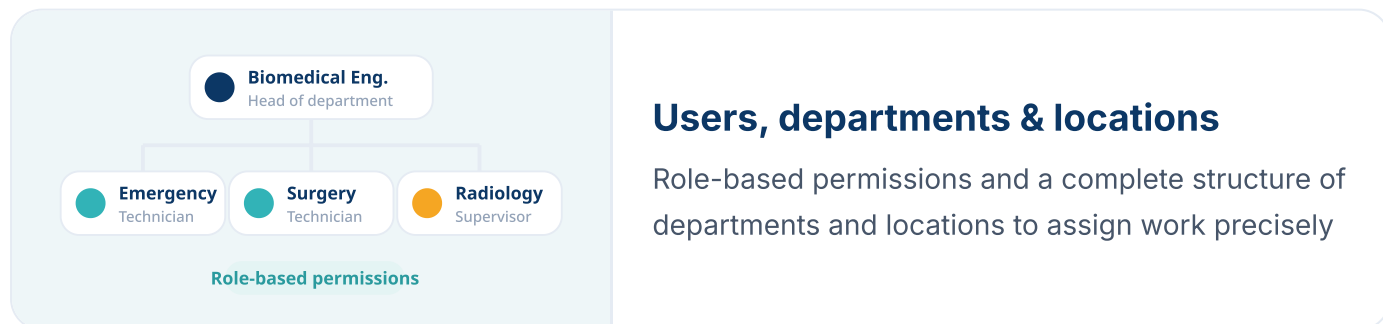
Backups and permissions to protect your data

Automatic backup
Regular backups of facility data, with restore when needed

Recycle bin
Restore deleted records within a set period before they are permanently removed

Your data belongs to your facility
Never shared or used for any other purpose, and exportable at any time

Role-based permissions
Each user sees and edits only what concerns them, under a precise roles and permissions system



Pricing

One plan, every feature, no complexity

A fully managed cloud platform, with no infrastructure or servers to maintain on your side

Cloud plan, every feature

Save with the annual plan

Monthly

990 ₪ / month

Full flexibility: cancel renewal at any time

Annual

2 months free

9,900 ₪ / year

Equivalent to 825 ₪ per month, saving 1,980 ₪

- ✓ All platform modules: assets, maintenance, spare parts, contracts and reports
- ✓ QR reporting for unlimited reporters
- ✓ Support during business hours, with critical issues received around the clock
- ✓ Complete KPI dashboards (MTTR, MTBF and availability)
- ✓ Continuous updates and automatic backups

Subscription limits, including the number of devices, administrators and engineers, are set out in your quote

14-day free trial before you pay

app.medfix.pro/register

Contact us

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Try the platform yourself or request a demo at medfix.pro